



Physician Practice EMR

Strategies for working with
RHIOS

Allied Physicians of Michiana

- 50 Specialists
 - Otorhinolaryngology
 - Urology
 - Orthopedics
 - Cardiology
 - Surgery – General & Vascular, Neurosurgeons
 - Ob/Gyn
 - Hematology/Oncology
 - Surgery Center

Decision Process

- Committee consisting of physicians and practice managers
- Evaluation of three vendors
- Deciding factor: **INFORMATION**
 - integration of data from contributors
 - become a contributor
- Reduced number of interfaces

Benefits

- Integration
 - Physicians have access to information from multiple sources
- Reduced interface costs
 - Only one interface needed to HIE
- Contributor of information
 - Information available back to PCPs and other providers
 - Surgery Center transcription available

Benefits

- Limited capital outlays
- Positive pricing models
- Other initiatives available - care coordination, P4P
- HIE staff expertise available - additional resources - workflow analysts, implementation team

Challenges

- Control
 - Some parts of the process out of our control
 - Have to consider other organizations for customizations
- Troubleshooting
 - Can be more challenging between organizations
 - Pinpointing just where a problem lies more complex

Recommendations

- Physician leadership crucial!
- Strong Practice Management
- Internal EMR
implementation/training staff
- Hardware, infrastructure
specifications all known and in
place
- Cooperation, not competition
within community

Status

- Orthopedic office fully implemented
- Urology office 1/2 way completed
- Otorhinolaryngology about 1/3 completed
- Remaining on the schedule to start implementation over the next year
- **VERY POSITIVE PROCESS TO DATE**